

Quality Assurance Commitment Statement

Rammed Earthworks – Rural Fencing & Construction

Post & Rail • Post & Wire • Rammed Earth

www.rammedearthworks.com.au

1. Purpose and Commitment to Quality

Rammed Earthworks is committed to delivering high-quality rural fencing and rammed earth construction services that consistently meet or exceed client expectations, contractual requirements, and applicable standards. Quality is fundamental to our reputation and long-term success, and we recognise that well-built, durable, and accurately constructed fences and structures are essential in rural and agricultural environments.

This Quality Assurance Commitment Statement outlines our approach to quality management in alignment with the principles of ISO 9001:2015 – Quality Management Systems, with a strong focus on workmanship, materials, and continual improvement.

2. Quality Objectives

Our primary quality objectives are to:

- Deliver straight, level, and structurally sound fences constructed within agreed tolerances.
- Use fit-for-purpose, durable, and reputable products, prioritising proven Australian manufacturers.
- Ensure all works are completed in accordance with project specifications, drawings, and client requirements.
- Minimise defects, rework, and variations through effective planning, supervision, and inspection.
- Achieve consistent outcomes across post and rail, post and wire, and rammed earth projects.

3. Leadership and Responsibility

Management at Rammed Earthworks is responsible for establishing, implementing, and maintaining an effective Quality Management System (QMS). Management will:

- Demonstrate leadership and accountability for quality outcomes.
- Ensure quality responsibilities are clearly defined and communicated.
- Provide adequate resources, tools, and time to achieve quality workmanship.
- Foster a culture where quality is everyone's responsibility, not just an inspection outcome.

All employees and contractors are responsible for performing their work in accordance with quality requirements, procedures, and accepted industry best practice.

4. Workmanship Standards and Tolerances

Rammed Earthworks is committed to precision and consistency in workmanship, particularly in fencing alignment and finish. Our quality standards include:

- Fences to be installed straight, level, and plumb, following agreed fence lines and site plans.
- Post spacing, depth, alignment, and bracing to meet design requirements and rural fencing best practice.
- Rammed earth works to be constructed to specified dimensions, compaction standards, and finish requirements.
- Tolerances to be agreed with clients or specified in contracts, with any deviations identified and addressed promptly.

Regular checks are undertaken during construction to verify alignment, levels, and overall quality before work progresses.

5. Materials and Suppliers

We recognise that quality outcomes depend on the quality of materials used. Rammed Earthworks commits to:

- Using reputable, proven, and fit-for-purpose products, including Australian-made materials where available.
- Prioritising trusted suppliers such as Waratah fencing products, known for durability, compliance, and performance in Australian conditions.
- Avoiding inferior or unverified products, including low-quality imported knock-offs that may compromise longevity, safety, or performance.
- Verifying materials on delivery to ensure they meet project and specification requirements.

6. Planning, Inspection and Control

Quality is built into our work through effective planning and control processes, including:

- Clear scope definition and understanding of client requirements before work commences.
- Use of work plans, drawings, and specifications relevant to each project.
- Progressive inspections during construction to identify and correct issues early.
- Final inspection prior to project completion to confirm compliance with quality requirements.

Any non-conformances are addressed promptly through corrective actions to prevent recurrence.

7. Competency, Training and Experience

Rammed Earthworks ensures that personnel undertaking work are competent and appropriately skilled. This includes:

- **Engaging experienced fencing and construction workers familiar with rural conditions.**
- **Providing instruction and supervision for task-specific quality requirements.**
- **Ensuring contractors understand expected standards of finish, alignment, and material use.**

8. Client Communication and Satisfaction

We value open communication with our clients and encourage feedback throughout the project lifecycle. Client input is used to:

- **Confirm expectations regarding alignment, tolerances, materials, and finishes.**
- **Resolve issues early and professionally.**
- **Measure satisfaction and identify opportunities for improvement.**

9. Continuous Improvement

In accordance with ISO 9001 principles, Rammed Earthworks is committed to continual improvement of our quality systems through:

- **Review of completed projects and lessons learned.**
- **Analysis of defects, rework, and client feedback.**
- **Ongoing refinement of processes, materials selection, and workmanship standards.**

Simon Were & Steve Derksen